



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR
hereby certify that the organization

TELEFONICA SOLUCIONES DE INFORMÁTICA Y COMUNICACIONES DE ESPAÑA, S.A.U

DISTRITO C – RONDA DE LA COMUNICACIÓN, S/N 28050-MADRID (España)

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CDG LOGROÑO. C/ SAN MIGUEL 3 LOGROÑO (España)

for the following field of activities

The ITSMS for the services of Colocation, Virtual Hosting, Local IT, Clean Email Service, Colaborative Platform, IVR on demand and Contact Center On Demand, according to the current IT Services catalogue.

has implemented and maintains a

Information Technology Service Management System

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2007

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