



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR
hereby certify that the organization

**TELEFONICA LEARNING SERVICES, S.L.U.
(ENTREGAS DE SERVICIOS)**

DISTRITO C RONDA DE LA COMUNICACIÓN S/N EDIFICIO NORTE 1 PLANTA 7
28050 - MADRID
ESPAÑA

for the following field of activities

Provision of services related to training related consultancy: situation analysis and diagnostic. Training portals design, development and maintenance. Online and blended customized training actions design, teaching and tracking management, according to customer needs. Development and management of personal certification and knowledge management platforms and applications. Design, development, production, management and teaching of training contents and multimedia resources including subjects of management and social skills, foreign languages, information and communication new technologies, innovation, data protection, occupational safety and health.

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2008

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Michael Drechsel
President of IQNet

AENOR Asociación Española de
Normalización y Certificación
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General Manager of AENOR

AENOR

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