

®



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

IQNet and  
AENOR  
hereby certify that the organization

**TELEFONICA MOVILES ESPAÑA, S.A.**

RONDA DE LA COMUNICACIÓN, S/N DISTRITO C EDIFICIO SUR 1, Pta 9  
28050 - MADRID  
ESPAÑA

SEE ADDRESSES SPECIFIED IN ANNEX

for the following field of activities

Digital and analogic mobile services and cellular networks communication operator:  
Design, development, operation and maintenance of cellular communications and added value services.  
Design, building, operation and maintenance of cellular communications networks.  
Design, development, operation and maintenance of information systems used for the cellular communication services.  
Sale, commercial management and distribution operations.  
Telephone customer care management.  
Loyalty, hold up and billing.

has implemented and maintains a

**Quality Management System**

which fulfills the requirements of the following standard

**ISO 9001:2008**

Issued on: 1999-08-01 Renewed on: 2009-03-04 Modified on: 2009-09-09 Validity date: 2012-03-04

**Registration Number: ES-0528/1996**



*René Wasmer*

René Wasmer

President of IQNet

*Ramón NAZ*

Ramón NAZ

General Manager of AENOR

**AENOR**

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**TELEFONICA MOVILES ESPAÑA, S.A.**

CL ORDUÑA, 1  
28034 - MADRID  
ESPAÑA

CL JULIÁN CAMARILLO, 8  
MODULO I  
28037 - MADRID  
ESPAÑA

CL RAMÍREZ DE ARELLANO, 29  
NIVEL 3  
28043 - MADRID  
ESPAÑA

CL ROSARIO, 6  
02001 - ALBACETE  
ESPAÑA

CL ALFONSO X EL SABIO, 37  
03002 - ALICANTE  
ESPAÑA

CL JARDÍN DE MEDINA, S/N  
04006 - ALMERIA  
ESPAÑA

CL COSTA BALEAR, 2 1  
04006 - ALMERIA(ALMERIA)  
ESPAÑA

CL RAMÓN ALBARRÁN, 2  
6002 - BADAJOZ  
ESPAÑA

CL CIUDAD DE GRANADA, 178  
COMPLEJO LAS GLORIES  
08018 - BARCELONA  
ESPAÑA

CL FELIPE II, 108-110  
08027 - BARCELONA  
ESPAÑA

RONDA SAN PEDRO, 9  
08010 - BARCELONA  
ESPAÑA

CL CINCA, 39-47 C.T. BARCELONA  
TORRAS Y BAGES  
08030 - BARCELONA  
ESPAÑA

CL GRAN VÍA, 45  
48011 - BILBAO(VIZCAYA)  
ESPAÑA

CL VITORIA, 4  
09004 - BURGOS  
ESPAÑA

CL GABINO MURIEL ESPADERO, 3  
10001 - CACERES  
ESPAÑA

AV GRAN VIA TARREGA  
MONTEBLANCO, 28  
12001 - CASTELLON  
ESPAÑA

CL ECHEGARAY  
13001 - CIUDAD REAL  
ESPAÑA

Pz DE LAS TENDILLAS, 2  
14002 -  
CÓRDOBA(CORDOBA)  
ESPAÑA

CL ZALAETA, S/N  
15002 - LA CORUÑA(A CORUÑA)  
ESPAÑA

CL FERROL, 1  
15202 - FERROL(A CORUÑA)  
ESPAÑA

CL DIEGO GIMENEZ, 2 ESQ CL  
HURTADO DE MENDOZA, 4  
16004 - CUENCA  
ESPAÑA

AV JAIME I, 30  
17001 - GERONA(GIRONA)  
ESPAÑA

CL IBAIGANEZ, 10  
48990 - GUETXO(VIZCAYA)  
ESPAÑA

CL ACERA DE CANASTEROS, 5  
18005 - GRANADA  
ESPAÑA

CL ARZOBISPO CARDONA RIERA,  
19 C.T. IBIZA-INSTITUTO  
07800 - IBIZA(ILLES BALEARS)  
ESPAÑA

PL COCA DE LA PIÑERA, 3  
23003 - JAEN  
ESPAÑA

CL URSULINAS, 1  
11405 - JEREZ(CADIZ)  
ESPAÑA

CL JOSE MANUEL DURÁN, 38 ESQ CL  
DIDEROT C.T. LAS PALMAS-  
GUANARTEME  
35010 - LAS PALMAS  
ESPAÑA

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CL LEÓN Y CASTILLO, 309-311 35006 - LAS PALMAS ESPAÑA	CL LEÓN Y CASTILLO, 431 35007 - LAS PALMAS ESPAÑA	CL MOISÉS DE LEÓN, 57 24006 - LEON ESPAÑA	CL LLUIS COMPANYS, 1 25003 - LERIDA(LLEIDA) ESPAÑA
CL CAMINO CERRO DE LOS GAMOS, 1 28224 - MADRID ESPAÑA	CL D. RAMÓN DE LA CRUZ, 84 28006 - MADRID ESPAÑA	CI FRANCISCO SANCHA, 6 28034 - MADRID ESPAÑA	CL LLODIO, 2-4 28034 - MADRID ESPAÑA
CL MANUEL TOVAR, 5 28034 - MADRID ESPAÑA	CI ARMENGUAL DE LA MOTA, 12 29007 - MÁLAGA(MALAGA) ESPAÑA	CL BRÚJULA ESQ CL ENRIQUE DE EGAS 29010 - MALAGA ESPAÑA	CL RAMÓN Y CAJAL, 13 C.T. MAHÓN- GRACIA 07702 - MENORCA(ILLES BALEARS) ESPAÑA
CL NELVA, 1 30006 - MURCIA ESPAÑA	CL LUIS FERNÁNDEZ CASTAÑÓN, 2 33013 - OVIEDO(ASTURIAS) ESPAÑA	CM VIEJO CALAMAYOR, C/N C.T. PALMA-CALA MAYOR 07015 - PALMA DE MALLORCA(ILLES BALEARS) ESPAÑA	CL JOAN MARAGALL, 36 EDIFICIO MARINA PORTIXOL 07006 - PALMA DE MALLORCA(ILLES BALEARS) ESPAÑA
CL BENJAMÍN DE TUDELA, 15 Y 17 31008 - PAMPLONA(NAVARRA) ESPAÑA	PO DOCTOR TORRES VILLAROEEL, 50-54 37007 - SALAMANCA ESPAÑA	CL GENERAL DAVILA, PLANTA PRIMERA, 22 39002 - SANTANDER(CANTABRIA) ESPAÑA	AV DE LA PALMERA, 19 41013 - SEVILLA ESPAÑA
CL AVIACIÓN, 23 41020 - SEVILLA ESPAÑA	AV DE LA CIENCIA, SECTOR 5, P 5-7 S/N 41020 - SEVILLA ESPAÑA	CL BENITO PÉREZ ARMAS, S/N 38007 - S.C. DE TENERIFE ESPAÑA	CL CRISTOBAL COLÓN, 4-6 43001 - TARRAGONA ESPAÑA
PL REPÚBLICA DOMINICANA, 1 45004 - TOLEDO ESPAÑA	Av ARAGÓN, 30 EDIFICIO EUROPA 46021 - VALENCIA ESPAÑA	CI FRANCISCO BARRACHINA ESTEBAN, 3 46015 - VALENCIA ESPAÑA	CL ALCALLERES, 5 ESQ CL SANTA MARÍA 47001 - VALLADOLID ESPAÑA
CL EDUARDO IGLESIAS, 8 36201 - VIGO(PONTEVEDRA) ESPAÑA	AV GÓMEZ LAGUNA, 25 50009 - ZARAGOZA ESPAÑA	CL JUAN JOSE LORENTE, 42 50005 - ZARAGOZA ESPAÑA	

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